

# Managed IT Services

Leave your IT needs to an experienced managed services provider, so you can focus on growing your business.



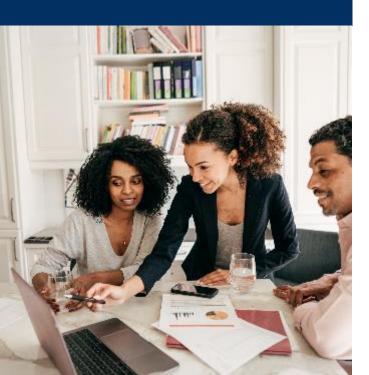
Thanks to DWS IT expertise, now you can stop dreading a technology breakdown and focus on what's important for your Business...



### IT Services to support Business Growth

With DWS Managed IT Services, you'll enjoy the following:

- ☐ Peace of mind Your systems are monitored and maintained 24/7.
- Less downtime We identify and fix issues before they cause problems.
- ☐ Fewer disruptions We provide most services remotely or overnight.
- Predictable budgeting All-inclusive, allyou-can-use, flat-rate IT services that cover hardware and software.





# Proactive Maintenance and Support

Proactive Maintenance support aims to keep your business running in full swing.

- ✓ Remote 24 x 7 x 365 monitoring
- ✓ Diagnostics
- ✓ Troubleshooting
- ✓ Scheduled updates and maintenance
- ✓ OS updates
- ✓ Connectivity
- ✓ Security patches

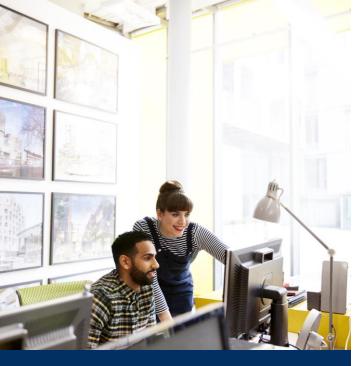
### Our Team

Expert technical support is one of the best ways to boost workplace productivity and minimize interruptions.

Our help desk experts are always just one call or click away, making it easy to resolve problems fast. Moreover, our rapid response time ensures that your team never experiences frustrating downtime that hinders productivity.

Plus, we offer 24/7 emergency support services for technical issues that impact your business.





### A one-stop-shop for all your IT Needs

As an established IT Solutions Provider in UAE, DWS implements cutting-edge technology to solve your IT and Business problems.

We're a triple threat:

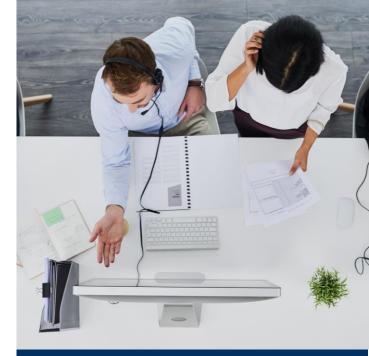
We develop, host, and manage your IT environment — so you can focus on the important stuff, like running your business.

# Our Services and Solutions

Our IT Services and Solutions offerings include:

- IT Infrastructure Administration Services
- Network Design and Installation Services
- IT Consultancy Services
- · Business Continuity Planning
- Virtualization Consulting and Operations
- Storage Consulting and Management
- Cyber Security Consulting and Operations
- Cloud Consulting and Operations
- Software Development and Operations
- Database Consulting and Operations





Our team of experts are here to help you develop and implement successful technology strategies today to help you reach the business outcomes that matter to you.





### Are you looking for a Managed IT Services provider in UAE?

As a leading managed services provider in UAE, we've covered all your IT Services needs—from service desk issues to disaster recovery.

Why choose DWS for managed IT services?

- ✓ **All-in-one turnkey IT services** We're a comprehensive, one-stop shop for all your IT needs.
- ✓ **Peace-of-mind pricing** Maintain control over your budget with our fixed monthly rates and transparent Service Level Agreements (SLA).
- ✓ **Stay safe with 24 x 7 monitoring** Enjoy round-the-clock SOC monitoring and remediation.
- ✓ **Cloud storage and cloud services** Leverage cloud technologies to transform and scale your business.



#### Contact us:

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